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Op 2681
PATENT
29250/CE08435R

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicants: Gary E. Western)

Serial No.: 10/033,012)

Filed: December 27, 2001)

For: METHOD AND APPARATUS
FOR SCHEDULING
COMMUNICATION SERVICES)

Group Art Unit: 2681)

Examiner: Temica M. Davis)

I hereby certify that this correspondence is
being deposited with the United States Postal
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Amendment, Commissioner for Patents, P.O.
Box 1450, Alexandria, VA 22313-1450

November 15, 2004

Marla L. Hudson
Marla L. Hudson
Reg. No. 43,680

RESPONSE TO THE OFFICE ACTION DATED AUGUST 13, 2004

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This paper is in response to the Office action dated August 13, 2004, for which the
period of response extends until November 15, 2004. This paper is therefore timely filed.
Applicant respectfully requests reconsideration and allowance of the application.

Amendments to the Specification begin on page 2 of this paper

Amendments to the Claims are reflected in the listing of claims, which begins on
page 4 of this paper.

Remarks begin on page 7 of this paper.

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